



NATIONAL MEDIATION BOARD
WASHINGTON, DC 20572

(202) 692-5000

In the Matter of the
REPRESENTATION OF
EMPLOYEES
of
UNITED AIRLINES
Passenger Service Employees

39 NMB No. 30
CASE NO. R-7313
CERTIFICATION
March 8, 2012

The services of the National Mediation Board (Board) were invoked by the International Association of Machinists and Aerospace Workers (IAM) on September 20, 2011, to investigate and determine who may represent for the purposes of the Railway Labor Act (RLA), as provided by Section 2, Ninth, thereof, personnel described as "Passenger Service Employees," employees of United Air Lines (Carrier).

At the time this application was received, these employees were represented in part by the IAM and in part by the International Brotherhood of Teamsters.

The Board assigned Investigators Maria-Kate Dowling and Angela I. Heverling to investigate.

FINDINGS

The investigation disclosed that a dispute existed among the craft or class of Passenger Service Employees, and by direction of the Board, the Investigators were instructed to conduct an election to determine the employees' representation choice.

The following is the result of the election as reported by Investigators Dowling and Heverling.

<u>Election Results for Passenger Service Employees</u>	
Eligible Employees	16,720
Total Valid Votes	14,170
IAM	8,240
Other	65
Void	13
“No” Votes	5,865

The Board further finds that: the Carrier and employees in this case are, respectively, a Carrier and employees within the meaning of the RLA, as amended; this Board has jurisdiction over the dispute involved herein; and the interested parties, as well as the Carrier, were given due notice of the Board's investigation.

CERTIFICATION

NOW, THEREFORE, in accordance with Section 2, Ninth, of the RLA, as amended, and based upon its investigation pursuant thereto, the Board certifies that the International Association of Machinists and Aerospace Workers has been duly designated and authorized to represent for the purposes of the RLA, as amended, the craft or class of Passenger Service Employees, employees of United Air Lines/Continental Airlines, its successors and assigns.

By direction of the NATIONAL MEDIATION BOARD.



Mary L. Johnson
General Counsel