Joyce M. Klein P.O. Box 186 Ocean Grove, NJ 07756 Tel. (732) 775-5677 Fax (732) 775-8551 E-Mail joycemklein@gmail.com

EXPERIENCE

Arbitrator and Mediator of Labor and Employment Disputes (1999 to present)

*Arbitrate labor disputes. Appointments to permanent labor panels include:

Alaska Airlines & AFA/CWA; American Airlines & APA; American Airlines & CWA; Envoy Airlines & ALPA; Southwest Airlines & SWAPA; Southwest Airlines & IAM, District Lodge 142; United Airlines & ALPA; United Airlines & AFA/CWA; United Airlines & IBT Airline Division; UPS, Co. & Independent Pilots Association; Miami Air International & AFA/CWA; Verizon, NJ and IBEW, Local 827; U.S. Food and Nutrition Services & NTEU; Department of Health & Human Services & NTEU; Port Authority of New York & New Jersey & PAPBA; State of New Jersey and CWA; NJ Judiciary & CWA; Port Authority of New York & New Jersey & CWA; District of Columbia Department of Corrections & FOP.

*Arbitration Rosters include AAA, FMCS, NMB, NJ PERC, NY PERB, Port Authority of New York and New Jersey Employment Relations Panel.

*Member, NAA.

*Member, NJ Tenure Arbitration Panel

- *Member, NJ Special Disciplinary Panel for Law Enforcement & Firefighters
- *Factfinder for public sector labor disputes in the State of New Jersey.
- *Mediate labor disputes including grievances.

*Mediate employment law disputes.

Adjunct Professor, Rutgers University School of Management & Labor Relations (Spring 2002 to present)

*Adjunct professor for graduate and undergraduate level courses on Grievance Processes and Arbitration, Collective Bargaining in the Public Sector. Employment Law and Employment Discrimination Law,

Adjunct Professor/Lecturer, George Washington University Law School, (Spring 2000 through Spring 2002)

*Adjunct professor/lecturer for course on the Law of Alternative Dispute Resolution.

OTHER EXPERIENCE:

Special Counsel, Presidential Emergency Boards

*Advised nine Presidential Emergency Boards created to make recommendations to the President for settlement of interest disputes. Presidential Emergency Boards included those created to address disputes between the National Freight Railroads and BMWE, American Airlines and APA, Amtrak and several of its labor organizations Metro-North Railroad and its labor organizations, Long Island Rail Road and UTU; and SEPTA and BLE.

*Acted as liaison between Presidential Emergency Boards, the National Mediation Board and the White House.

National Mediation Board (Senior Hearing Officer/Legal Counsel—July 1994 – September 1998; Hearing Officer/Ass't. to General Counsel—May 1990-July 1994)

NJ Public Employment Relations Commission (Public Employment Relations Specialist, September 1986 – May 1990)

Education and Training

*The Alliance for Education in Dispute Resolution, Employment Mediation *The Program on Negotiations at Harvard University, Negotiating Labor Agreements

*University of Wisconsin Law School, J.D. *N.Y.S. School of Industrial & Labor Relations at Cornell University, B.S.

Publication and Memberships

*Chapter Editor, <u>Discipline and Discharge in Arbitration</u>, ed. Brand & Biren, BNA Books, 3rd Ed. 2015

*Contributing Editor, <u>The Railway Labor Act</u>, ed. Douglas L. Leslie (BNA Books, 1995) *Member, LERA; NJSBA; ABA, and SFLERP