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John Hancock

EDUCATION

Antioch University / B.A in Labor Studies, 1988

University Of North Carolina at Pembroke / B.S. in Education, 1974

US Air Force Academy, Colorado Springs, CO

North Moore High School, Robbins, NC

EXPERIENCE

General Chairman, Alternate Vice President - United Transportation Union (SMART)
1994-2011

CSX Transportation

Conductor, Yardmaster, Trainman 1977 - 1994

Princeton Industries, Princeton, Indiana

Sales Associate 1976-1977

Moore County Schools, Carthage, NC

Head, Music Department, Teacher 1973-1976

CIVIC INVOLVEMENT

Lions Club, Jaycees, Board Member, Richmond County Mental Health Society (aka Soup Kitchen), Chairman Board of Deacons, First Baptist Church, Hamlet, NC.

SKILLS

I have excellent interpersonal skills managing and dealing with people. My experiences in several different employment fields gives men an excellent understanding of "what" it takes to get the job done.

I have a general understanding and application of computer skills.

I am able to discern fact from fiction as I have experience in investigative operations. I am sanctioned by the National Mediation Board to hear and resolve discipline and contractual disputes within the airline and railroad industry.

I have prepared numerous legal briefs for arbitration; therefore, I have excellent writing skills. I am proficient in explaining difficult tasks in a simplistic manner and putting such explanations into written form.

I have an understanding of economic principles and its application(s). I have negotiated and administered numerous agreements within the railroad industry.

I have written a manual for company managers handling employees and the disciplinary process for the Canadian Pacific Railroad.

During my tenure as a labor officer, I have mediated disputes between the employer and the employee and among employees.

I have performed educational seminars for both labor and management teaching management skills, investigative skills, and fact-finding processes.

My studies include labor law under the National Labor Relations Act, the Railway Labor Act, economics, and arbitration processes.

A reference for my skill levels include David P. Twomey, Boston College, Head Business Law Department and Myron Becker, Director Employee Relations, CP Railroad.