# **ERICA TENER**

Email: ericatener@gmail.com

Present Occupation: Arbitrator and Mediator

#### **Business Address**

35 Wardwell Lane Woodstock, NY 12498 Phone: (845)684-5931 (office) (917) 335-2293 (cell)

## **PROFESSIONAL AFFILIATIONS:**

Labor and Employment Relations Association:

President: NJ (2013-15) & NYC (2018-19) also member of Philadelphia National Association of Railroad Referees (Secretary/Treasurer 2022-2025) Society for Federal Labor and Employee Relations Professionals

#### **EDUCATION**

MA, Labor and Industrial Relations, Rutgers University BA, Sociology, Ithaca College

# **CERTIFICATIONS:**

FMCS Training: Becoming a Labor Arbitrator Railroad Referee Training Certification

# ARBITRATION/LABOR RELATIONS EXPERIENCE: 2010-Present

Self-employed Arbitrator & Mediator

#### 2010 - 2013

Arbitrator Intern under Barbara Zausner, Arbitrator

#### 1999-2010

Labor and Employee Relations Manager for Staten Island University Hospital. Gained progressively responsible Human Resources experience focusing primarily on labor contract negotiations and grievance settlement. Investigated complaints and resolved a multitude of disputes for union represented and non-union represented employees. Conducted management training.

#### 1998-1999

Labor Relations Specialist for Grenadier Realty Corporation. Human Resources functions focusing primarily on labor relations and grievance settlement and management training.

#### 1997 - 1998

Field Examiner (Co-Op) National Labor Relations Board [Region 22] Investigated and analyzed unfair labor practice charges. Arranged and conducted union representation elections.

## ERICA TENER

#### **INDUSTRIES:**

Automotive, Bakery, Building Services, Communications, Construction, Education, Entertainment/Arts, Food, Health Care, Hotels/Casinos, Hospital, Office Workers/Clerical, Pharmaceuticals, Plumbing, Police and Fire, Real Estate, Restaurants, Retail Stores, Transportation, Trucking and Storage

### **ISSUES:**

Absenteeism, Arbitrability, Bargaining Unit Work, Conduct: On and Off-Duty; Contract Interpretation, Demotion, Discipline and Discharge, Disability, Discrimination: Race, Sex; Drug and Alcohol Offenses, FMLA, Fringe Benefits: Bonus, Holidays, Insurance; Grievance Mediation, Hiring Practices, Job Classification and Job Performance, Layoffs, Leaves, Management Rights, Past Practice, Promotion, Seniority, Sexual Harassment, Violence or Threats, Wages.

## **ARBITRATION ROSTERS:**

American Arbitration Association Federal Mediation and Conciliation Service Labor Relations Connection National Mediation Board New Jersey State Board of Mediation New York City MTA New York City Office of Collective Bargaining New York State Public Employment Relations Board Pennsylvania Labor Relations Board Pennsylvania Bureau of Mediation The Labor Relations Connection Virgin Islands Public Employees Relations board

PER DIEM FEE: \$1,900 per day for hearing, study and preparation of the opinion and award.

Cancellation Policy: \$1,900 if cancelled within 21 days of scheduled hearing date.

**Expenses:** Arbitrator charges actual cost of reasonable expenses, including airfare, car rental, food and lodging. Automobile mileage is charged at the applicable IRS expense rate.