

# Paul Carlson

Arbitrator and Mediator

CarlsonDisputeResolution@gmail.com



## **Roster/Panel Memberships**

Roster of Labor Arbitrators, American Arbitration Association (AAA)

Roster of Arbitrators, National Mediation Board (NMB)

<pending> Roster of Mediators, Utah State Courts

## **Professional Memberships**

Labor and Employment Relations Association (LERA)

Utah Council on Conflict Resolution (UCCR)

ABA Dispute Resolution Sub-Committee

ABA Labor and Employment Law Sub-Committee

## **Classes Completed**

Basic Mediation, University of Utah Law School

## **About:**

Mr. Carlson brings a high level of integrity and intelligence to the dispute resolution process. He previously served as an officer in the United States Navy and is a graduate of the Massachusetts Institute of Technology.

Mr. Carlson's extensive background in the airline industry makes him particularly well-suited to arbitrate and mediate in disputes over the interpretation of scheduling and other work-rule provisions.

He has over twenty-five years of experience in crew planning, staffing and scheduling and in airline labor relations, including contract negotiations, contract administration, grievances, arbitration and mediation. Both management and labor personnel have strongly endorsed his transition into the dispute-resolution field.

## **Airline experience (1998 – present):**

<b>Sun Country Airlines:</b>	Consultant, Flight Operations and Labor Relations
<b>Atlas Air:</b>	Consultant, Labor Relations
<b>Air New Zealand:</b>	Consultant, Labor Relations
<b>Breeze Airways:</b>	Vice President, Crew Resources and Crew Labor Relations
<b>Qatar Airways:</b>	Vice President, Crew Resources
<b>United Airlines:</b>	Managing Director, Flight Operations Crew Resources
<b>Northwest Airlines:</b>	Director, Crew Resources

Note: I do occasional airline consulting work, but that work specifically excludes any “active advocacy” roles. I will not accept consulting work that involves grievances or arbitrations.

## **Education:**

<b>Massachusetts Institute of Technology:</b>	Master of Science in Transportation
<b>Oregon State University:</b>	Master of Science in Computer Science
<b>University of Minnesota:</b>	Bachelor of Science in Computer Science

## **Military:**

<b>Lieutenant (O3), United State Navy</b>	Medical Service Corps, Naval Hospital Oakland CA
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